

Reference

Name: **Orange County Utilities, Water Division**

Project period: April – June, 2011

Location: Orlando, FL

Type: **SCADA and 400 RTUs improvement,
Training for Motorola Communication system
and programming for Reclaim water flow metering**



Star controls conducted an extensive training for Orange Country Water utilities about improving its existing SCADA system via advanced RTU programming and communication improvements. In addition, Star controls design, programmed, and implemented a custom program for monitoring, controlling, and computing flow at 20 Reclaimed water RTU sites.



March 3rd, 2011

Dear Star Controls Team,

I would like to share with you the impact of the recent knowledge transfer session you held for Orange County Water Utilities:

Our Motorola system comprises of about 400 RTUs (MOSCAD and ACE3600) and has been in operations for several years. We had become very frustrated with the system due to a lack of knowledge of how to manage and program what should be minor programming changes. We were contemplating the replacement of the obsolete Moscad-L's with another product other than Motorola.

The recent knowledge-transfer session conducted by Star Controls helped us gain both a much deeper understanding of the product's use in our system, as well as improvement ideas, which may translate into substantial cost savings and operational efficiencies.

We have realized that not only we can keep the existing investment in Motorola RTUs, but we can also leverage it to other applications. We were previously unaware of these possibilities and capabilities.

Thank you for helping us with this important knowledge transfer. We look forward to continue to leverage your vast knowledge toward additional creative ideas for system and operational improvements – and cost savings. We will be glad to share our experience with other customers and prospects.



Don Peck
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